Description: Patient Arrives in Clinic to Patient Tested and Treated for COVID-19

**RESOURCES:** https://pulse.ucsd.edu/Pages/coronavirus.aspx

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**Front Desk**

- Complete Travel Screening AND Patient Meets Screening Criteria During Check-In
- Provide Mask and Follow Department Plan – Instruct Patient and Notify Team

**NOTE:** Rule of Thumb: “If the patient is wearing a mask, you should be wearing a mask”

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**Clinic LVN/RN**

- Follow Department Plan – Don PPE and Post Door Signage / Sign-In
- Perform Steps Outlined in .UCSDCOVID19AMBULATORY
- Initiate the COVID Order Panel to Assess if Patient Meetings Testing Criteria (If Ordered, Recommend Performing Blood Draw in Clinic)

**Patient Meets Testing Criteria in Order Panel?**

- Yes: Pend the COVID Order Panel in Epic for MD Approval
  - Complete ARUP Request Form (On PULSE) to go with Specimen
  - Collect Specimens (1 oropharyngeal and 1 nasopharyngeal)
  - *Make sure both specimens are labeled*

- No: Complete Rooming Process

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**Clinic Provider**

- Approve Order if Pended. Follow Department Plan – Don PPE and Sign-In
- Perform Steps Outlined in .UCSDCOVID19AMBULATORY
- Confirm history, perform physical exam and perform management plan.
- Instruct Patient for Home Care/Isolation .UCSDCOVID19HOMEISOLATION
- Discharge Patient
- Follow Department Plan – Dof PPE and signing out, etc.

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**Care Navigation Hub COVID Unit**

- CALM to Receive Lab Result from External Reference Lab
- Results to Drop Into Epic In Basket Pool
- CALM Lab to Call COVID-19 On Call PCP [Starting w/Dr. Tyson Ikeda and/or Desiree Leithem]

**Positive or Negative**

- Positive: Contact the Patient with Results and Next Steps for Treatment and Surveillance
- Negative: Contact the Patient with Results and Next Steps e.g. Remove Isolation Restrictions

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**PULSE RESOURCES:**
- 1A: Department Plan – Patient Who Meets Screening Criteria
- 4A: Current COVID-19 Epic Resources
- Epic “COVID Order Panel”
- 5A: ARUP Lab Form