

**UCSD CONTACTS FOR
AMERICANS WITH DISABILITIES ACT
2012**

I. PROBLEM RESOLUTION:

Facilities Problems: The following offices have been identified as contacts to address facility access problems:

- **Main Campus and SIO Facilities:** Facilities Design and Construction (any legal code-related issues)
Mark Rowland (858) 822-0725 Mail Code 0916
- **Facilities Management** (excluding University Centers facilities, sports facilities, and housing and college related dining facilities)
Wendy Schiefer (858) 822-7800 Mail Code 0908-S
- **Price Center and Student Center Facilities:** University Centers Management
John Payne (858) 534-8986 Mail Code 0076
- **UCSD Sports Facilities:** Sports Facilities Management
Don Chadwick (858) 534-2190 Mail Code 0530
- **Housing and College Dining Facilities:** Housing & Dining Services
Lynn Anderson (858) 822-0132 Mail Code 0091
- **UCSD Healthcare Facilities:** Engineering
Patrick Daniel (619) 543-6517 Mail Code 8206
- **Access Improvement Plans:** Capital Planning
Michelle Baniqued (858) 534-3507 Mail Code 0915

Program Problems: The following offices have been identified as contacts to provide advice and assistance to resolve program accessibility problems:

- **Students** contact for academic accommodation services: Office for Students with Disabilities
Joanna Boval (858) 534-4382 TDD/MSG (858) 534-9709
TDD/V (858) 534-4382
Mail Code 0019
- **Staff and visitors** contact: Accommodation Counseling and Consulting Services and Equal Opportunity and Staff Affirmative Action
Paula Doss (858) 534-3694 Mail Code 0923
- **Faculty** contact: Office of Academic Employee Relations
Amy Rosen (858) 822-2041 Mail Code 0065
- **UCSD Healthcare facility faculty, staff, students, patients, and visitors** contact: Employee Health and Safety
Linda Morgan (619) 543-7709 Mail Code 8235

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Issuing Office: Chancellor's Office

- **Extended Studies students and visitors**
contact: University Extension Extended Studies
Susan Kelly (858) 822-1366 Mail Code 0176-H (Extension Extended Studies)

II. GRIEVANCE CONTACTS

The following offices have been identified as contacts to provide information regarding procedures:

- **Undergraduate students** (including Extension and Summer Session)
contact: Director Student Conduct
Benjamin White (858) 534-6225 TDD: (858) 534-4934
Mail Code 0067
- **Graduate students, contact:**
Assistant Dean for Student Affairs, Office of Graduate Studies & Research
April Bjornsen (858) 534-3550 Mail Code 0003
- **Faculty** (including Extension and Summer Session)
contact: Office of Academic Employee Relations
Amy Rosen (858) 822-2041 Mail Code 0065
- **Staff and visitors** contact: Director, Equal Opportunity/Staff Affirmative Action and
Accommodation Counseling and Consulting Services
Paula Doss (858) 534-3694 Mail Code 0923
- **General grievance information** contact: Associate Chancellor/Chief of Staff
Clare Kristofco (858) 534-6861 Mail Code 0005

NOTE: Paul Drake, Senior Vice Chancellor-Academic Affairs; Steven W. Relyea, Vice Chancellor-Business Affairs; and Penny E. Rue, Vice Chancellor-Student Affairs, are the UCSD Section 504 Officers (with non-discrimination responsibilities applicable to people with disabilities); and Barry J. Niman, Accommodation Counseling and Consulting Services Director is the UCSD ADA Title II Coordinator (with job accommodation assistance for faculty, staff and student employees).

III. GRIEVANCE POLICIES

A. Faculty Grievance Policies:

Bylaws of the San Diego Division of the Academic Senate (Section 230, Privilege and Tenure)

- PPM Section 230-5, Personnel – Academic, “Appeals for Academic Appointees Other Than Members of the Academic Senate”
- APM Section 015, General University Policy Regarding Academic Appointees, “Faculty Conduct and the Administration of Discipline, including the Faculty Code of Conduct”
- APM Section 140, General University Policy Regarding Academic Appointees, “Non-Senate Academic Appointees/Grievances”

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- Memorandum of Understanding, University of California and University Federation of Librarians University Council – American Federation of Teachers, Professional Librarian Unit, Article XXV, Grievance Procedure
- Memorandum of Understanding, University of California and University Council – American Federation of Teachers, Non-Senate Instructional Unit, Article XXXIII, Grievance Procedure

B. Staff Grievance Policies:

- Personnel Policies for Staff Members, Policy 70, Complaint Resolution
- Senior Management Personnel Policies, Policy II-70, Resolution of Concerns
- International Union of Operating Engineers (IUOE) Contract, Article 21, Grievance Procedures
- California Nurses Association (CNA) Contract, Article 26, Grievance Procedures
- Coalition of University Employees (CUE) Contracts
- Service Unit, Article 6, Grievance Procedures
- Clerical and Allied Services Unit, Article 6, Grievance Procedures
- Patient Care Technical Unit, Article 6, Grievance Procedures

C. Student Grievance Policies:

- Student Policies and Regulations, Section 39.00